

TiVo Mini VOX Limited Warranty

90 Days Free Labor | One Year Parts Exchange

WHO IS COVERED?

You must have proof of purchase of the TiVo Mini VOX to receive warranty service. A sales receipt or other document showing that you purchased the product is considered proof of purchase.

WHAT IS COVERED?

The TiVo Mini VOX is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. TiVo warrants that the TiVo Mini VOX will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase the product as further described in the following text.

For ninety (90) days from the purchase date, the TiVo Mini VOX will be replaced with a repaired, renewed or comparable product (whichever is deemed appropriate by TiVo) if the TiVo Mini VOX becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). For exchanges permitted during this initial ninety (90)-day period, you will be responsible for the payment of all shipping costs.

From ninety-one (91) days to one (1) year after the purchase date, your TiVo Mini VOX will be replaced with a repaired, renewed, or comparable product (whichever is deemed appropriate by TiVo) if it becomes defective or inoperative. During this period, however, you will be responsible for the payment of all labor and shipping costs.

If (for any reason) you desire to exchange your TiVo Mini VOX more than one (1) year after the purchase date, then you will be responsible for the payment of (a) the replacement product, (b) all labor costs, and (c) all shipping costs.

Contact Customer Support at tivo.com/support or 877-367-8486 to obtain your cost for any type of permissible exchange.

Exchanging your TiVo Mini VOX for a replacement product does not restart or extend any of the above-set forth time periods, which continue to be calculated from the purchase date of your original Mini VOX. Therefore, when the warranty on your original Mini VOX expires, the warranty on the replacement product similarly expires on that same date.

WHAT IS EXCLUDED?

Your warranty does not cover:

- Labor charges for installation or setup of the TiVo Mini VOX.
- Any taxes imposed on TiVo for units replaced or repaired under this warranty.
- Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the product.
- Replacement of the TiVo Mini VOX because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo Inc.
- Reception transmission problems caused by signal conditions, telephone line, or cable or antenna systems outside the unit.
- Damages to, or viruses that may infect the TiVo Mini VOX or other devices arising from the use of unauthorized third party devices in connection with the TiVo Mini VOX.
- Incidental, indirect, or consequential damages resulting from the TiVo Mini VOX. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.)
- Damages resulting from or relating to a modification or adaptation that has been made to a TiVo Mini VOX to enable it to operate in any country other than the country for which it was designed.
- A TiVo Mini VOX used for commercial or institutional purposes.
- Access connections (telephone or broadband), including charges from your communications provider.

MAKE SURE YOU KEEP...

Please keep your sales receipt or other document showing proof of purchase. Attach it to this guide and keep both in a safe and accessible place. Also keep the original box and packing material in case you need to return your product.

BEFORE YOU REQUEST WARRANTY SERVICE

Please check the troubleshooting advice found at tivo.com/support before calling Customer Support. Following the troubleshooting tips contained therein may save you a call to Customer Support.

TO GET WARRANTY SERVICE...

If you believe you need service for your TiVo Mini VOX, contact TiVo Customer Support at tivo.com/support or 877-367-8486. A representative will go through a diagnostic checklist with you. If it is determined that the TiVo Mini VOX needs to be exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

TO GET OUT-OF-WARRANTY SERVICE...

Out-of-warranty service can be obtained at a nominal cost for replacement and handling. To obtain out-of-warranty service contact Customer Support at tivo.com/support or 877-367-8486, where a representative will advise you about the costs you will incur for an out-of-warranty exchange of your TiVo Mini VOX.

REMEMBER...

Record the model and service numbers found on the product below:

MODEL # _____

SERVICE # _____

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the duration of this express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state to state (or jurisdiction to jurisdiction). TIVO'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN MINIS IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE MINI VOX, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF (AND ALL CONDITIONS OF) MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. Some states (or jurisdictions) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

TIVO DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY OR LIABILITY FOR INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA. Some states do not allow the exclusion of incidental, indirect, or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

FCC Information (continued)

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF EXPOSURE

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC COMPLIANCE

Model numbers: TCDA9500 (TiVo Mini VOX), CRB97 (TiVo Mini VOX remote)
FCC ID (unit): ACQ-IP901
FCC ID (remote): TGN-CRB97

ARRIS International, PLC, 3871 Lakefield Drive, Suwanee, GA 30024, 1-866-36-ARRIS	TiVo Inc., 2160 Gold St., Alviso, CA 95002
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INDUSTRY CANADA (IC) INFORMATION


IC: 109AS-IP901
This Class B digital device complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Legal Notices

©2017 TiVo Inc. All rights reserved. TiVo, TiVo Mini VOX, TiVo BOLT, TiVo Roamio, the TiVo logo, and the TiVo silhouette logo are trademarks or registered trademarks of TiVo Corporation and its subsidiaries worldwide.

Your use of this product is subject to the TiVo User Agreement (available at www.tivo.com/legal/terms) and the TiVo Privacy Policy (available at www.tivo.com/legal/privacy).

Patented. U.S. patent numbers at www.tivo.com/patents.

 Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

 HDMI, the HDMI logo, and High-Definition Multimedia Interface are trademarks is a trademark or registered trademarks of HDMI Licensing LLC in the United States and other countries.

MoCA is a registered trademark of Multimedia over Coax Alliance in the U.S. and other countries.

All other company, product and brand names, logos and trademarks are the property of their respective owners.

This product contains open source software. Notices and licenses are provided on a system information screen and at tivo.com/linux, and are incorporated herein by reference. For open source software included in this product in executable form, if required by the applicable open source license, you may obtain a copy of the corresponding source code at any time during the period required by sending a money order or check for US\$10 to: TiVo Corp., 2160 Gold Street, San Jose, CA 95002, attn: Legal Department. TiVo also makes source code available at <http://www.tivo.com/legal/opensource>. SDOC-00169-000 A1

Safety Instructions

Save These Safety Instructions.

Before you Begin

Make sure all your equipment is turned off and the TiVo Mini VOX is unplugged.

The Mini VOX is not designed to support any load. To ensure proper function, make sure that the air vents are not blocked, do not put your TiVo Mini VOX in an enclosed space, and do not place anything on top of the TiVo Mini VOX.

This product is for use only with listed ITE (Information Technology Equipment).

Safety Information

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.

1. Read Instructions – All the safety and operating instructions should be read and understood before the appliance is operated.
2. Retain Instructions – The safety and operating instructions should be retained for future reference.
3. Heed Warnings – All warnings on the appliance and in the operating instructions should be followed.
4. Follow Instructions – All operating and use instructions should be followed.
5. Water and Moisture – The appliance should not be used near water - for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.
6. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.
7. Tilt/Stability – All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.
8. Ventilation – The appliance should be situated in a well ventilated location. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface; or, placed in an enclosed installation, such as a bookcase or cabinet. Do not cover the product by placing items such as magazines, clothing, etc. on top of the unit.
9. Heat – The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
10. Power Cord Protection – Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the appliance.
11. Object and Liquid Entry – Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short the parts, resulting in the risk of fire or electric shock. Never spill liquid of any kind on this product.
12. Damage Requiring Service – The appliance should be serviced by qualified service personnel when:
 - A. the power supply or the power supply plug is damaged or the power supply cord is frayed;
 - B. liquid has spilled into the product;
 - C. the product has been exposed to rain or water;
 - D. the product does not operate normally when you follow the operating instructions;
 - E. the product has been dropped or the cabinet damaged;
 - F. the product exhibits a distinct change in performance.
13. Servicing – The user should not attempt service to the appliance beyond that described in the Troubleshooting section of this guide. All other servicing should be referred to qualified service personnel.
14. Cleaning – Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord and let the unit dry thoroughly before plugging it back in.
15. Power Source – This product should only be operated with the power adapter supplied with this product which displays the TiVo logo.
16. Overloaded Power Outlets – do not overload wall outlets and extension cords, as this can result in the risk of fire or electric shock.
17. Coaxial Cable Grounding – For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. For products sold in the US and Canada, this is per Article 800-93 and Article 800-100 of the NEC (or Canadian Electrical Code Part 1), which provides guidelines for proper grounding of the coaxial cable shield.
18. Electric Shock – To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.
19. Moving – Avoid moving the unit while it is plugged in to avoid accumulative shock.

FCC Information

Relevant safety and compliance information can be found at tivo.com/safety-compliance.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

(continued below)



Set up your TiVo Mini VOX in 4 easy steps.

IMPORTANT!

The TiVo Mini VOX requires a connection to a 4- or 6-tuner TiVo DVR (the TiVo BOLT™ series, TiVo Roamio™ series, TiVo Premiere 4 or XL4/Elite) via an Ethernet or MoCA® network. Please verify that you have a compatible DVR before installing your TiVo Mini VOX.

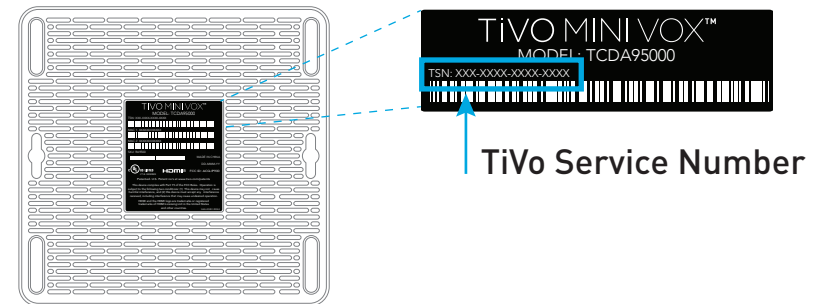
Voice remote Included. Voice control requires a connection to a TiVo BOLT series or TiVo Roamio series DVR.

Learn more at tivo.com/voicecontrol.

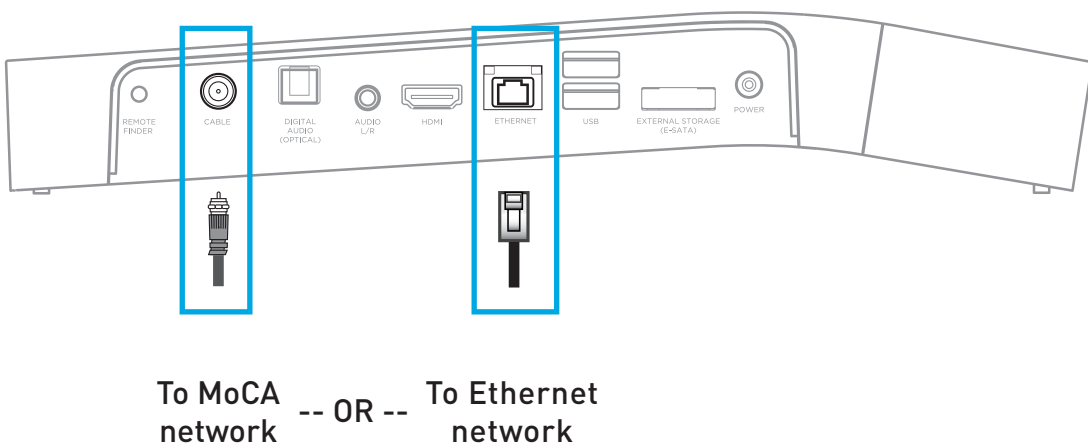
1 Activate your TiVo Mini VOX

To activate your TiVo Mini VOX, go to tivo.com/activate or call TiVo Customer Support at 1-877-367-8486. You'll need your TiVo Service Number (TSN); you can find it on the bottom of the device.

Once you have activated your service, **wait 15 minutes** before moving on to Step 2.



TiVo BOLT Series DVR



2 Check your TiVo DVR's network connection

1. Verify your TiVo DVR is connected to your home network using a wired connection. A wireless connection is not supported.

Ethernet network: Your TiVo DVR is connected to an open port on your router or to an Ethernet jack in your wall using an Ethernet cable.

OR

MoCA network: Your TiVo DVR is connected to a coaxial cable coming from the wall. You must have MoCA enabled in your home to use this option.

Don't have MoCA yet? No problem! Visit tivo.com/moca to see how easy it is to get started.

2. From your DVR's Network Settings screen, make a test connection to the TiVo service.

3 Connect your TiVo Mini VOX

Connect your TiVo Mini VOX to your home network and TV, and plug it in.

1. Connect your TiVo Mini VOX to your home network using a **wired connection**. A wireless connection is not supported.

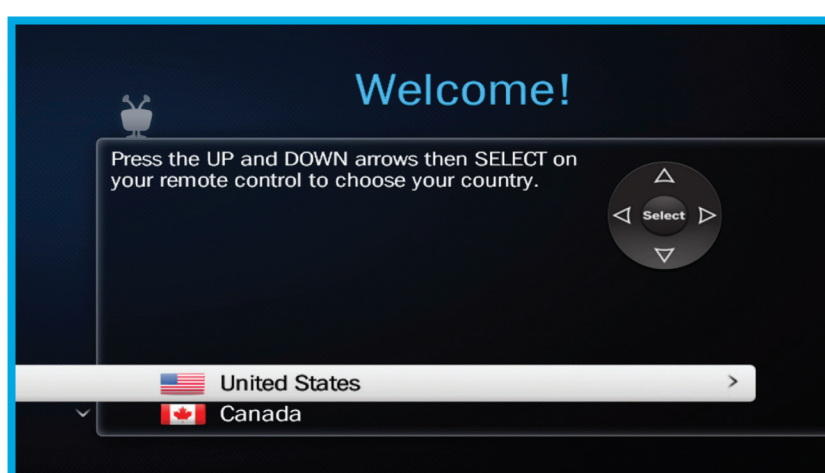
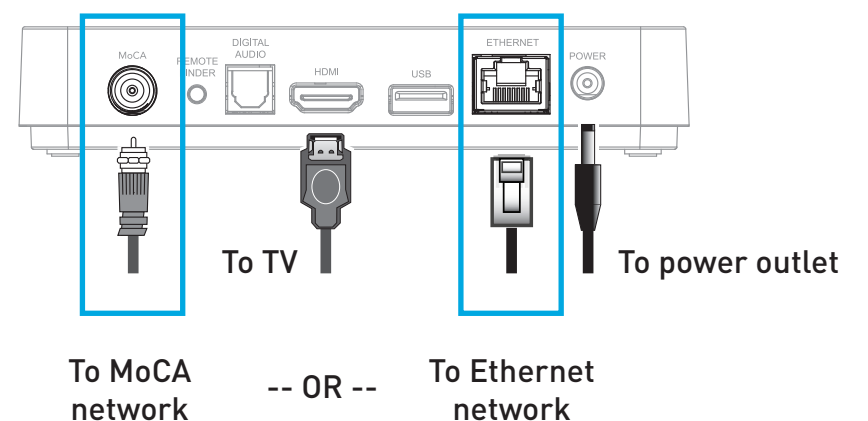
Ethernet network: Connect your TiVo Mini VOX to an open port on your router or to an Ethernet jack in your wall using an Ethernet cable.

OR

MoCA network: If you already have MoCA enabled in your home, simply connect the coaxial cable coming from the wall to the MoCA port on the back of the TiVo Mini VOX. Visit tivo.com/moca to learn more.

2. Connect an HDMI® cable from the back of the TiVo Mini VOX to the back of your TV.
3. Plug in the power cord.

TiVo Mini VOX



4 Complete TiVo Mini VOX setup

Turn on your TV to see the Welcome screen.

When you see the Welcome screen, you're ready to begin **Guided Setup**. Just follow the on-screen instructions.

Note: If you don't see the Welcome screen, use the Input, Source, or TV/Video button on your TV remote or TV to select the correct audio/video input source for your TV.

Need some help? Visit tivo.com/howto